

# Job Description – Chalet Couple

---



***The chalet couple are responsible for hosting the catered chalet and dealing with the needs of the clients under their control. The job description below describes the role to be carried out by the couple – how the individuals share these responsibilities is to be decided between them. The chalet couple are seen as "hosts" – hosting a dinner party with their guests every evening and are expected to socialise with guests as part of their role.***

## **Terms and Conditions:**

<i>Basic Salary:</i>	£400 per month
<i>Days Off:</i>	1 full day off per week and plenty of free ski time on all other days except Fridays and Saturdays.
<i>Ski Pass:</i>	La Tania - Courchevel Valley Les Menuires - Belleville Valley
<i>Dates:</i>	01/12/12 to April 2013
<i>No. Vacancies:</i>	5
<i>Accommodation:</i>	La Tania – live-in Les Menuires – external 2 person studio
<i>Food:</i>	Provided in chalet
<i>Other Benefits:</i>	<ul style="list-style-type: none"><li>• Equipment rental for the season</li><li>• Uniform</li><li>• Travel to and from the resort at the start and end of the season</li><li>• Emergency medical and accident insurance</li><li>• Pro-rata paid holiday based on 20 days per annum</li></ul>

## **Skills and Experience Required:**

- Established couples able to live and work together
- Some experience of catering for groups – either professionally or in a dinner party environment
- Good social skills to deal with the general public and all types of people including children
- Excellent standards of cleaning and hygiene

## **Main chalet duties will include the following tasks which will be shared between the couple:**

- Preparation and serving of meals for clients – breakfast, afternoon tea and three course evening meals against a fixed menu and recipes
- Daily cleaning of the chalet including making beds, cleaning bathrooms, ski rooms, storage rooms, kitchen and general living areas
- Weekly chalet "turn-around" – changing beds, complete cleaning of the chalet and preparation for new guest arrivals
- Laundry – washing bed linen and towels (commercial machines are provided)
- Weekly stock count, shopping and replenishment of stock
- Chalet admin tasks – managing the minibar and weekly admin
- Transfers to and from airports, railway stations or other arrival/departure points for clients on changeover days at peak times when the regular drivers are fully utilised
- Snow clearing
- Maintenance of hot-tubs and saunas where appropriate (training will be given)
- Household repairs - changing light bulbs, minor repairs etc
- Generally ensuring the quality standards and customer service are maintained and to support the requests of the Directors or Resort Manager with any additional task that may be required